III. Text Search Results from Dialog

A. Patent Files, Abstract

```
File 371:French Patents 1961-2002/BOPI 200209
         (c) 2002 INPI. All rts. reserv.
File 344: Chinese Patents Abs Jan 1985-2006/Jan
         (c) 2006 European Patent Office
File 347: JAPIO Dec 1976-2009/Dec (Updated 100326)
         (c) 2010 JPO & JAPIO
File 350:Derwent WPIX 1963-2010/UD=201026
         (c) 2010 Thomson Reuters
Set.
       Items
                Description
S1
       415602
               OFFER OR OFFERS OR AD OR ADS OR ADVERTISEMENT? OR COMMERCI-
             AL OR COMMERCIALS OR PROMOTION OR PROMOTIONS OR PROMOTIONAL() -
             MESSAGE?
       45590 S1(8N) (DELIVER? OR SEND? OR SENT OR DISTRIBUT? OR COMMUNIC-
             AT? OR PRESENT? OR TRANSMISS? OR TRANSMIT? OR FORWARD?)
S3
               CAMPAIGN OR CAMPAIGNS OR (MARKETING OR PROMOTION?) (5N) (PLAN
              OR PLANS OR STRATEGY OR STRATEGIES OR PROGRAM? OR EFFORT OR -
             EFFORTS OR ACTIVITY OR ACTIVITIES)
S4
       796902
              (DIFFERENT OR VARIOUS OR VARY? OR VARIED OR VARIETY OR VAR-
             IETIES OR DISTINCT OR SEPARATE OR SEVERAL OR DIVERSE) (6N) (LIF-
             ECYCLE? OR LIFE()CYCLE? OR TIMING? OR SCHEDULE? OR TIME(2N)(P-
             LAN OR PLANS) OR TYPE?? OR KIND?? OR STYLE?? OR FORM?? OR APP-
             ROACH?? OR TECHNIQUE?? OR DESIGN?? OR METHOD??)
      4823495
               RULES OR RULES OR INSTRUCTION OR INSTRUCTIONS OR GUIDE? OR
             DIRECTION?
         4973
               (S1 OR S3)(8N)(TRIGGER? OR PROMPT? OR (SET OR SETS OR SETT-
             ING)()OFF OR INITIAT? OR START? OR BEGIN? OR COMMENC?)
S7
        18751
                S1(8N)(STAGE? OR TIER? OR STEP??? OR PHASE? OR LEVEL? OR S-
             EOUENC? OR SEGMENT? OR PERIODIC?)
S8
          138
                S3(6N)(DIRECT OR IMMEDIATE? OR INSTANT?)
59
                AU=( BERGH C? OR BERGH, C? OR BERGH (2N)(C OR CHRIS?))
          16
               AU=( BAUER M? OR BAUER, M? OR BAUER (2N)(M OR MICHAEL OR M-
          869
             IKE))
S11
               AU=( MICHON S? OR MICHON, S? OR MICHON (2N)(S OR SIDRA))
S12
               AU=( MILOUSHEV Z? OR MILOUSHEV, Z? OR MILOUSHEV(2N)(Z OR Z-
            ACK))
S13
            1
               AU=( FURBISH K? OR FURBISH, K? OR FURBISH (2N) (K OR KEVIN))
S14
                AU=( EVETT C? OR EVETT, C? OR EVETT (2N)(C OR CHARLES))
               AU=( ERMAN G? OR ERMAN, G? OR ERMAN (2N)(G OR GREG?))
S15
           6
               AU=( MANDEL J? OR MANDEL, J? OR MANDEL (2N)(J OR JOHN))
S16
          59
               S9:S16
$17
         951
S18
          1.4
               S17 AND S1
S19
               S18 AND IC=(G06F OR G07G OR G06Q)
S20
           1
               S17 AND S3
S21
          86
               S2 AND S3 AND S4
S22
                S21 AND IC=(G06F-017/60 OR G06F-0017/60 OR G07G-001/00 OR -
             G07G-0001/00 OR G06F-017/30 OR G06F-0017/30 OR G060-010/00 OR
             G06Q-0010/00 OR G06Q-030/00 OR G06Q-0030/00)
          46 S21 AND EC=(G060-010/00F OR G060-030/00A)
               $21 AND MC=(T01-H07C1 OR T01-H07C5 OR T01-H07C5A OR T01-J0-
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\$25

5A2 OR T01-J05B2)

67 \$22:\$24

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$26
         20 S25 AND AY<2002
S27
             S25 NOT AY>2001
          13
S28
          22
              S26 OR S27
529
         296
             S2 AND S3 AND (S6 OR S7 OR S8)
S30
         71
              S29 AND S5
S31
         85 S2(30N)S5 AND S3
S32
          30 S31 AND (S4 OR S6 OR S7 OR S8)
S33
          22 S32 AND IC=(G06F-017/60 OR G06F-0017/60 OR G07G-001/00 OR -
           G07G-0001/00 OR G06F-017/30 OR G06F-0017/30 OR G06O-010/00 OR
            G060-0010/00 OR G060-030/00 OR G060-0030/00)
S34
          20 S32 AND EC=(G06Q-010/00F OR G06Q-030/00A)
$35
               $32 AND MC=(T01-H07C1 OR T01-H07C5 OR T01-H07C5A OR T01-J0-
           5A2 OR T01-J05B2)
536
          26
               S33:S35
537
          9 S36 AND AY<2002
S38
          3 S36 NOT AY>2001
539
          9 S37 OR S38
28/5/2
           (Item 2 from file: 347)
DIALOG(R) File 347: JAPIO
(c) 2010 JPO & JAPIO. All rts. reserv.
07346685 **Image available**
```

MUSIC DISTRIBUTION SYSTEM, MUSIC DISTRIBUTION METHOD, RECORDING MEDIUM, AND PROGRAM

PUB. NO.: 2002-215176 [JP 2002215176 A]

PUBLISHED: July 31, 2002 (20020731)

INVENTOR(s): SUZUKI HIDEO

APPLICANT(s): CASIO COMPUT CO LTD

APPL. NO.: 2001-013558 [JP 200113558] FILED: January 22, 2001 (20010122)

INTL CLASS: G10K-015/02; G06F-017/60; H04N-007/18

ABSTRACT

PROBLEM TO BE SOLVED: To provide a music distribution system which automatically distributes music contents for an effective sales promotion for stores, and to provide a music distribution method, a recording medium, and a program.

SOLUTION: A music distribution system (server) 2 manages a plurality of sales promotion programs for various kinds of music which provide sales promotion for stores according to various kands of store situations. Store situations such as clientele situations are collected from a store terminal 3A, a POS terminal 3B, or a in-store camera 3C provided in a store. A sales promotion program corresponding to the collected store situations is specified, and music contents contained in a music category set in the specified sales promotion program is acquired. The streaming distribution of the music contents is performed so that each of the music contents are played back in the store 3 according to a playback schedule set in the sales promotion program.

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```
US 2000739064 A 20001218
US 2006358149 A 20060221
Priority Applications (no., kind, date): US 1999172279 P 19991217; US 2000739064 A 20001218; US 2006358149 A 20060221
```

Patent Details
Number Kind Lan Pg Dwg Filing Notes
W0 2001044979 A2 EN 20 4
National Designated States.Original: AE AL AM A

National Designated States, Original: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GD GE GH GH HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN YU ZA ZW

Regional Designated States,Original: AT BE CH CY DE DK EA ES FI FR GB GH GR IE IT KE LS LU MC MW MZ NL OA PT SD SS LS SZ TR TZ UG ZW AU 200124369 A EN Based on OPI patent WO 2001044979

AU 200124369 A EN US 20010032126 A1 EN TW 498251 A ZH US 20060143086 A1 EN

Related to Provisional US 1999172279

Related to Provisional US 1999172279

Continuation of application US 2000739064

Alerting Abstract WO A2

NOVELTY - Each time a page is selected for viewing, a server includes a graphic that will be located in the banner advertisement region and the graphic is selected according to the campaign rules, which define what products are covered, if any discounts will be offered and to whom, to whom the advertisements will be displayed and the time period for the campaign. The effectiveness is judged according to evaluation of occurring events. USB - Tracking effectiveness of advertising over the Internet system. ADVANTAGE - Easy to use method compatible with current systems.

Title Terms/Index Terms/Additional Words: SYSTEM; TRACK; WEB;
CAMPAIGN: EFFECT: EVENT: GENERATE: CUSTOMER: INTERACT: BASED: SESSION

Class Codes
International Classification (Main): @06P-017/60
International Classification (+ Attributes)
IPC + Level Value Position Status Version
@06@-0039/00 A I F B 20060101
@06@-039/00 A I R 20060101
@06@-039/00 C I L B 20060101
@06@-039/00 C I R 20060101

US Classification, Current Main: 705-014410, 705-014430; Secondary: 705-010000, 705-014520 US Classification, Issued: 70510, 70514, 70514

File Segment: EPI; DWPI Class: T01

Manual Codes (EPI/S-X): T01-H07C5S; T01-J05A1; T01-J05A2

B. Patent Files, Full-Text

File 344:Chinese Patents Abs Jan 1985-2006/Jan (c) 2006 European Patent Office File 349:PCT FULLTEXT 1979-2010/UB=20100422|UT=20100415

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(c) 2010 WIPO/Thomson
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File 348: EUROPEAN PATENTS 1978-201016 (c) 2010 European Patent Office

- Set Items Description
- S1 OFFER OR OFFERS OR AD OR ADS OR ADVERTISEMENT? OR COMMERCI-653086 AL OR COMMERCIALS OR PROMOTION OR PROMOTIONS OR PROMOTIONAL() -MESSAGE?
- S1(8N)(DELIVER? OR SEND? OR SENT OR DISTRIBUT? OR COMMUNIC-111454 AT? OR PRESENT? OR TRANSMISS? OR TRANSMIT? OR FORWARD?)
- S3 12075 CAMPAIGN OR CAMPAIGNS OR (MARKETING OR PROMOTION?) (5N) (PLAN OR PLANS OR STRATEGY OR STRATEGIES OR PROGRAM? OR EFFORT OR -EFFORTS OR ACTIVITY OR ACTIVITIES)
- (DIFFERENT OR VARIOUS OR VARY? OR VARIED OR VARIETY OR VAR-IETIES OR DISTINCT OR SEPARATE OR SEVERAL OR DIVERSE) (6N) (LIF-ECYCLE? OR LIFE()CYCLE? OR TIMING? OR SCHEDULE? OR TIME(2N)(P-LAN OR PLANS) OR TYPE?? OR KIND?? OR STYLE?? OR FORM?? OR APP-ROACH ?? OR TECHNIQUE ?? OR DESIGN ?? OR METHOD ??)
- S5 RULES OR RULES OR INSTRUCTION OR INSTRUCTIONS OR GUIDE? OR 1643118 DIRECTION?
- (S1 OR S3)(8N)(TRIGGER? OR PROMPT? OR (SET OR SETS OR SETT-S6 18326 ING) () OFF OR INITIAT? OR START? OR BEGIN? OR COMMENC?)
- S7 S1(8N)(STAGE? OR TIER? OR STEP??? OR PHASE? OR LEVEL? OR S-EQUENC? OR SEGMENT? OR PERIODIC?)
- 58 612 S3(6N)(DIRECT OR IMMEDIATE? OR INSTANT?)
- 59 AU=(BERGH C? OR BERGH, C? OR BERGH (2N)(C OR CHRIS?)) 25
- S10 631 AU=(BAUER M? OR BAUER, M? OR BAUER (2N)(M OR MICHAEL OR M-TKE))
- 12 \$11 AU=(MICHON S? OR MICHON, S? OR MICHON (2N)(S OR SIDRA))
- S12 AU=(MILOUSHEV Z? OR MILOUSHEV, Z? OR MILOUSHEV(2N)(Z OR Z-ACK))
- \$13 AU=(FURBISH K? OR FURBISH, K? OR FURBISH (2N)(K OR KEVIN))
- S14 AU=(EVETT C? OR EVETT, C? OR EVETT (2N)(C OR CHARLES)) S15 12 AU=(ERMAN G? OR ERMAN, G? OR ERMAN (2N)(G OR GREG?))
- S16 48 AU=(MANDEL J? OR MANDEL, J? OR MANDEL (2N)(J OR JOHN))
- S17 S9:S16 719
- S18 89
- S17 AND (S1 OR S3)
- S19 9 S18 AND IC=(G06F OR G07G OR G060) 202 S20
- S2(S)S3(S)S4 S21 60 S20(S)S5
- S21 AND IC=(G06F-017/60 OR G06F-0017/60 OR G07G-001/00 OR -G07G-0001/00 OR G06F-017/30 OR G06F-0017/30 OR G06Q-010/00 OR G060-0010/00 OR G060-030/00 OR G060-0030/00)
 - 69 S20(S)(S6 OR S7 OR S8)
- S24 41 S23 AND IC=(G06F-017/60 OR G06F-0017/60 OR G07G-001/00 OR -G07G-0001/00 OR G06F-017/30 OR G06F-0017/30 OR G06Q-010/00 OR G06Q-0010/00 OR G06Q-030/00 OR G06Q-0030/00)
- \$25 57 S22 OR S24
- S26 27 S25 NOT AD=20010206:20100425/PR

(Item 1 from file: 349) 26/3.K/1 DIALOG(R) File 349: PCT FULLTEXT (c) 2010 WIPO/Thomson. All rts. reserv. 00883021 **Image available** MARKETING SYSTEMS AND METHODS

```
S16
        353
               AU=( MANDEL J? OR MANDEL, J? OR MANDEL (2N)(J OR JOHN))
S17
        2642
              S9:S16
S18
         9
              S17 AND (S2 OR S3)
S19
          8.3
               S2 AND S3 AND S4
S20
         15
             S19 AND (S5 OR S6 OR S7 OR S8)
S21
          8 S20 NOT S20/2002:2010
S22
          8 RD (unique items)
       716 (S2 OR S3) AND S4 AND S5
S23
S24
        42 S23 AND (S6 OR S7 OR S8)
         23 S24 NOT S24/2002:2010
$25
S26
        23 RD (unique items)
S27
        20 S2(25N)S3(25N)S4
S28 14 S27 NOT S27/2002:2010
S29 13 RD (unique items)
22/5/1 (Item 1 from file: 35)
DIALOG(R) File 35: Dissertation Abs Online
(c) 2010 ProOuest Info&Learning. All rts. reserv.
01801325 ORDER NO: AADAA-19941420
PERSUASION AND THE NEW MEDIA: INTERACTIVE MARKETING COMMUNICATIONS AND
ATTITUDE CHANGE PROCESSES (WORLD WIDE WEB, E-COMMERCE, MASS CUSTOMIZATION)
 Author: ROEHM, HARPER ANDREW, JR.
```

Degree: PH.D. Year: 1999

Corporate Source/Institution: THE OHIO STATE UNIVERSITY (0168)

Adviser: CURTIS P. HAUGTVEDT

Source: VOLUME 60/08-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 3027. 372 PAGES

Descriptors: BUSINESS ADMINISTRATION, MARKETING; MASS COMMUNICATIONS Descriptor Codes: 0338; 0708

This dissertation examines the influence of different kinds of customization of advertisements that are presented to consumers in the context of Web Pages in a naturalistic setting. It is proposed that customized messages will motivate and/or facilitate greater elaboration of product information, resulting in more extreme attitudes. Additionally, elaboration results in stronger attitudes (attitudes that serve as better guides to behavior; see Petty, Hauctvedt, Kamp; Smith, 1995).

Two customization techniques are employed. In Study 1, the importance of specific product attributes (information obtained from the consumer via the web page) is used to rearrange and differentially highlight features of a product. In Study 2, matching the tone of message to personal characteristics of the consumer is examined.

Each study measures reactions to customized and non-customized versions of the advertisements by randomly assigned groups of consumers. This design allows inferences to be made abut the degree of attitude and purchase enhancement (or decrement) attributed to customization. The studies provide support for the hypotheses and have important implications for the design and implementation of marketing communication strateries that include a WWW component.

22/5/2 (Item 2 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online
(c) 2010 ProOuest Info&Learning. All rts. reserv.

method of communication. Examples are given of different types of promotion recently used and criteria for success are examined.

Descriptors: COMMUNICATION; CONSUMER; CRITERIA; DEMAND; ELEMENT; LONG; MARKETING MIX; MARKETING TOOL; METHOD; OBJECTIVE; PICKING RESISTANCE; PROMOTION; SALES PROMOTION; SHORT-TERM; STRATEGY; SUBSTITUTE; SUPPORT; TARGET: TIME

Section Headings: Advertising and promotion (4260); Marketing (4250)

B. NPL Files, Full-text

- File 634:San Jose Mercury Jun 1985-2010/Apr 23 (c) 2010 San Jose Mercury News
- File 20:Dialog Global Reporter 1997-2010/Apr 25
- (c) 2010 Dialog
- File 15:ABI/Inform(R) 1971-2010/Apr 24
- (c) 2010 ProQuest Info&Learning
- File 624:McGraw-Hill Publications 1985-2010/Apr 24
- (c) 2010 McGraw-Hill Co. Inc
- File 635:Business Dateline(R) 1985-2010/Apr 24 (c) 2010 ProOuest Info@Learning
- File 570:Gale Group MARS(R) 1984-2010/Mar 23
 - (c) 2010 Gale/Cengage
- Set Items Description
- 51 713921 (OFFER OR OFFERS OR AD OR ADS OR ADVERTISEMENT? OR COMMERCIAL OR COMMERCIALS OR PROMOTION OR PROMOTIONS OR PROMOTIONAL()MESSAGE?)(5N)(DELIVER? OR SEND? OR SENT OR DISTRIBUT? OR COMMUNICAT? OR PRESENT? OR TRANSMISS? OR TRANSMIT? OR FORWARD? OR
 DISPLAY?)
- S2 4349335 CAMPAIGN OR CAMPAIGNS OR (MARKETING OR PROMOTION?)(2M)(PLAN OR PLANS OR STRATEGY OR STRATEGIES OR PROGRAM? OR EFFORT OR — EFFORTS OR ACTIVITY OR ACTIVITIES)
- S3 1560566 (DIFFERENT OR VARIOUS OR VARY? OR VARIED OR VARLETY OR VARIETIES OR DISTINCT OR SEPARATE OR SEVERAL OR DIVERSE)(5N) (LIFECYCLE? OR LIFE!(CYCLE? OR TIMING? OR SCHEDULE? OR TIME (2N),
 LAN OR PLANS) OR TYPE?? OR KIND?? OR STILE?? OR FORM?? OR APPROACH?? OR TECHNIQUE?? OR DESIGN?? OR METHOD??)
- S4 6895506 RULES OR RULES OR INSTRUCTION OR INSTRUCTIONS OR GUIDE? OR DIRECTION?
- S5 645654 (S2 OR OFFER OR OFFERS OR AD OR ADS OR ADVERTISEMENT? OR COMMERCIAL OR COMMERCIALS OR PROMOTION OR PROMOTIONS OR PROMOTIONAL()MESSAGE?)(5N)(TRIGGER? OR PROMPT? OR (SET OR SETS OR SETTING)()OFF OR INITIAT? OR START? OR BEGIN? OR COMMENC?)
- S6 497438 (OFFER OR OFFERS OR AD OR ADS OR ADVERTISEMENT? OR COMMERCIAL OR COMMERCIALS OR PROMOTION OR PROMOTIONS OR PROMOTIONAL()MESSAGE?)(8N)(STAGE? OR TIER? OR STEP??? OR PHASE? OR LEVEL?
 OR SEQUENC? OR SEGMENT? OR PERIODIC?)
- S7 90876 S2(6N)(DIRECT OR IMMEDIATE? OR INSTANT?)
- S8 0 AU=(BERGH C? OR BERGH, C? OR BERGH (2N)(C OR CHRIS?))
- S9 66 AU=(BAUER M? OR BAUER, M? OR BAUER (2N) (M OR MICHAEL OR M-IKE))
- S10 0 AU=(MICHON S? OR MICHON, S? OR MICHON (2N)(S OR SIDRA))
- S11 0 AU=(MILOUSHEV Z? OR MILOUSHEV, Z? OR MILOUSHEV(2N)(Z OR Z-ACK))

```
$12
               AU=( FURBISH K? OR FURBISH, K? OR FURBISH (2N)(K OR KEVIN))
               AU=( EVETT C? OR EVETT, C? OR EVETT (2N)(C OR CHARLES))
S13
           0
               AU=( ERMAN G? OR ERMAN, G? OR ERMAN (2N)(G OR GREG?))
S14
           0
$15
          38 AU=( MANDEL J? OR MANDEL, J? OR MANDEL (2N)(J OR JOHN))
S16
        104 S9 OR S15
S17
               S16 AND (S1 OR S2)
         4
S18
        691
               S1(S)S2(S)S3
S19
        196 S18(S)S4
S20
         7.5
               S19(S)(S5 OR S6 OR S7)
S21
              S20 NOT S20/2002:2010
S22
          1.0
              S19 NOT S19/2002:2010
S23
          10 RD (unique items)
S24 1313662
               (CUSTOMER? OR CONSUMER? OR RECIPIENT? OR INDIVIDUAL?? OR P-
            ERSON?? OR SHOPPER? OR BUYER?? OR USER? OR CLIENT? OR RECEIVI-
            NG()(PARTY OR PARTIES))(7N)(ENGAGE? OR BEHAVIOR? OR BEHAVIOUR?
             OR INTERACT? OR ACT OR ACTS OR ACTING OR ACTED OR ACTION OR -
            ACTIONS OR HISTORY OR HISTORIES OR RESPONSE?)
               (CONDITION OR CONDITIONS OR SITUATION OR SITUATIONS OR CRI-
S25
      903618
            TERIA) (6N) (WHEN OR OCCUR? OR HAPPEN? OR DEPEND? OR CONTINGENT
            OR MEET? OR MET OR TRUE)
S26
               S18(S)(S24 OR S25)
         166
$27
          1.2
               $26 NOT $26/2002:2010
S28
          12
              RD (unique items)
21/3,K/2
            (Item 2 from file: 20)
DIALOG(R) File 20: Dialog Global Reporter
(c) 2010 Dialog. All rts. reserv.
12575980 (USE FORMAT 7 OR 9 FOR FULLTEXT)
MessageMedia Unveils TargetDB Closed-Loop Marketing Database; TargetDB to
  Help Marketers Increase Effectiveness of Online, Offline Campaigns
BUSINESS WIRE
August 28, 2000
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 936
```

designer allows users to develop multi-segment and multi-offers for trigger-based communication strategies. The response management module allows clients to define the business rules for a specific response to a promotion and capture those responses for analysis and reporting. MessageMedia's TargetDialogue(tm) is powered by xChange.

TargetNow(tm...

23/3,K/1

```
(c) 2010 Dialog. All rts. reserv.
24842998
Planning a strategic future
MEDIA WEEK
June 21, 2000
JOURNAL CODE: WMWK LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 1313
```

(Item 1 from file: 20) DIALOG(R) File 20: Dialog Global Reporter

... such as Interfocus, are operating within the same broad field as

28/3,K/12 (Item 1 from file: 570) DIALOG(R)File 570:Gale Group MARS(R)

(c) 2010 Gale/Cengage. All rts. reserv.

01748409 Supplier Number: 54505548 (USE FORMAT 7 FOR FULLTEXT)
Marketers need to communicate real brand values in the right style via the
right medium to win back lost consumers.

Brand Strategy, pNA April 23, 1999

ISSN: 0965-9390
Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 1326

TEXT:

A phenomenon that presents potentially major problems for the brand in developed markets is the fact that many consumers are becoming disenfranchised from the marketing effort. The consumer has become more marketing literate and, in not-so-extreme cases, cynical about marketing and advertising. They are frequently able to deconstruct brand...

- ...playing an increasing role. Downshifting has become popular as consumers look for alternatives to the accelerating pace of a high-pressure life. 'Excessive' marketing may act as one trigger for this behaviour . Furthermore, consumers have been taught that they have a voice.
- Research by Ventura in 1998 showed that the British complained more than other Europeans, 25--34 year...
- ...shoddy products. We believe that customer service will become the new marketing battleground for the next decade. A 1998 survey commissioned by the UK magazine Campaign showed that 52% of consumers switch channels during the commercial break. One of the major issues facing marketers today is the increase in the number.
- ...than it was in the past. More choice means a smaller audience for each opportunity. Add to this the possibility of changing TV channels during advertisement breaks or fast-forwarding video cassettes during playback and it becomes increasingly difficult to reach the viewer. Towards the end of 1998, the UK magazine SuperMarketing reported a degree...
- ...services companies. Communications media should be used selectively. While we would advocate using a full range of communications options, this does not mean a scattergun approach. Instead, companies should evaluate different media channels so that the role of an individual channel can be defined and its effectiveness closely monitored. The style of the message should be...
 - (c) 2010 Irish Times
- File 710: Times/Sun. Times (London) Jun 1988-2010/Apr 25
 - (c) 2010 Times Newspapers
- File 711:Independent (London) Sep 1988-2006/Dec 12
- (c) 2006 Newspaper Publ. PLC File 756:Daily/Sunday Telegraph 2000-2010/Apr 25
 - (c) 2010 Telegraph Group
- File 757:Mirror Publications/Independent Newspapers 2000-2010/Apr 17
 - (c) 2010

- File 387: The Denver Post 1994-2010/Apr 23
- (c) 2010 Denver Post
- File 471:New York Times Fulltext 1980-2010/Apr 25
- (c) 2010 The New York Times
- File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06
- (c) 2002 Phoenix Newspapers
- File 494:St LouisPost-Dispatch 1988-2010/Apr 24
- (c) 2010 St Louis Post-Dispatch
- File 631:Boston Globe 1980-2009/Dec 30
- (c) 2010 Boston Globe
- File 633:Phil.Inquirer 1983-2010/Apr 25
- (c) 2010 Philadelphia Newspapers Inc
- File 638:Newsday/New York Newsday 1987-2010/Apr 25
- (c) 2010 Newsday Inc.
- File 640:San Francisco Chronicle 1988-2010/Apr 25
- (c) 2010 Chronicle Publ. Co.
- File 641:Rocky Mountain News Jun 1989-2009/Jan 16 (c) 2009 Scripps Howard News
- File 702:Miami Herald 1983-2010/Apr 25
- (c) 2010 The Miami Herald Publishing Co.
- (C) 2010 The Miami Herald Pu File 703:USA Today 1989-2010/Apr 23
- (c) 2010 USA Today
- File 704: (Portland) The Oregonian 1989-2010/Apr 24
- (c) 2010 The Oregonian
- File 713:Atlanta J/Const. 1989-2010/Apr 25
- (c) 2010 Atlanta Newspapers
- File 714: (Baltimore) The Sun 1990-2010/Apr 24
 - (c) 2010 Baltimore Sun
- File 715: Christian Sci. Mon. 1989-2009/Dec 07
 - (c) 2009 Christian Science Monitor
- File 725:(Cleveland)Plain Dealer Aug 1991-2010/Apr 24 (c) 2010 The Plain Dealer
- File 735:St. Petersburg Times 1989- 2010/Apr 23 (c) 2010 St. Petersburg Times
- Set Items Description
- S1 97189 (OFFER OR OFFERS OR AD OR ADS OR ADVERTISEMENT? OR COMMERCIAL OR COMMERCIALS OR PROMOTION OR PROMOTIONS OR PROMOTIONAL()MESSAGE?)(5N)(DELIVER? OR SEND? OR SENT OR DISTRIBUT? OR COMMUNICAT? OR PRESENT? OR TRANSMISS? OR TRANSMIT? OR FORWARD? OR
 DISPLAY?)
- S2 2030622 CAMPAIGN OR CAMPAIGNS OR (MARKETING OR PROMOTION?)(2N)(PLAN
 OR PLANS OR STRATEGY OR STRATEGIES OR PROGRAM? OR EFFORT OR —
 EFFORTS OR ACTIVITY OR ACTIVITIES)
- 53 537282 (DIFFERENT OR VARIOUS OR VARY? OR VARIEDT OR VAR-IETIES OR DISTINCT OR SEPARATE OR SEVERAL OR DIVERSE)(5N) (LIF-ECYCLE? OR LIFE()CYCLE? OR TIMING? OR SCHEDULE? OR TIME(2N)(F-LAN OR PLANS) OR TYPE?? OR KIND?? OR STYLE?? OR FORM?? OR APP-ROACH?? OR TECHNIQUE?? OR DESIGN?? OR METHOD??)
- S4 3158224 RULES OR RULES OR INSTRUCTION OR INSTRUCTIONS OR GUIDE? OR DIRECTION?
- 35 209500 (S2 OR OFFER OR OFFERS OR AD OR ADS OR ADVERTISEMENT? OR C-OMMERCIAL OR COMMERCIALS OR PROMOTION OR PROMOTIONS OR PROMOTI-IONAL()MESSAGE?) (5N) (TRIGGER? OR PROMPT? OR (SET OR SETS OR S-ETTING) ()OFF OR INITIAT? OR START? OR BEGIN? OR COMMENC?)
- S6 90764 (OFFER OR OFFERS OR AD OR ADS OR ADVERTISEMENT? OR COMMERC-IAL OR COMMERCIALS OR PROMOTION OR PROMOTIONS OR PROMOTIONAL(-

```
)MESSAGE?)(8N)(STAGE? OR TIER? OR STEP??? OR PHASE? OR LEVEL?
             OR SEQUENC? OR SEGMENT? OR PERIODIC?)
S7
       16121
               S2(6N)(DIRECT OR IMMEDIATE? OR INSTANT?)
S8
               AU=( BERGH C? OR BERGH, C? OR BERGH (2N)(C OR CHRIS?))
59
         2177 AU=( BAUER M? OR BAUER, M? OR BAUER (2N)(M OR MICHAEL OR M-
            TKE))
S10
               AU=( MICHON S? OR MICHON, S? OR MICHON (2N)(S OR SIDRA))
S11
               AU=( MILOUSHEV Z? OR MILOUSHEV, Z? OR MILOUSHEV(2N)(Z OR Z-
            ACK))
S12
           0 AU=( FURBISH K? OR FURBISH, K? OR FURBISH (2N)(K OR KEVIN))
S13
           0 AU=( EVETT C? OR EVETT, C? OR EVETT (2N)(C OR CHARLES))
S14
           0 AU=( ERMAN G? OR ERMAN, G? OR ERMAN (2N)(G OR GREG?))
S15
          1 AU=( MANDEL J? OR MANDEL, J? OR MANDEL (2N)(J OR JOHN))
S16
       2178 S9 OR S15
S17
         16 S16 AND (S1 OR S2)
S18
          14 S1(S)S2(S)S3
S19
         123 S1(S)S2(S)S4
S20
          18 S19(S)(S5 OR S6 OR S7)
S21
     254844 (CUSTOMER? OR CONSUMER? OR RECIPIENT? OR INDIVIDUAL?? OR P-
             ERSON?? OR SHOPPER? OR BUYER?? OR USER? OR CLIENT? OR RECEIVI-
            NG()(PARTY OR PARTIES))(7N)(ENGAGE? OR BEHAVIOR? OR BEHAVIOUR?
             OR INTERACT? OR ACT OR ACTS OR ACTING OR ACTED OR ACTION OR -
             ACTIONS OR HISTORY OR HISTORIES OR RESPONSE?)
$22
              (CONDITION OR CONDITIONS OR SITUATION OR SITUATIONS OR CRI-
      268269
            TERIA) (6N) (WHEN OR OCCUR? OR HAPPEN? OR DEPEND? OR CONTINGENT
            OR MEET? OR MET OR TRUE)
S23
           4 S19(S)(S21 OR S22)
S24
          8 S1(S)S2(S)(S5 OR S6 OR S7)(S)(S21 OR S22)
S25
          38 S18 OR S20 OR S23 OR S24
S26
          27 S25 NOT S25/2002:2010
S27
          22 RD (unique items)
27/3.K/3
           (Item 3 from file: 710)
DIALOG(R) File 710: Times/Sun. Times (London)
(c) 2010 Times Newspapers. All rts. reserv.
05124873
MAILSHOTS RIGHT ON TARGET DIRECT MARKETING FOCUS
Times of London (TL) - Monday, September 25, 1989
By: Martin Croft
Section: Features
Word Count: 833
... or commercials on television or radio, which include an invitation to
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... or commercials on television or radio, which include an invitation to contact the advertiser usually by telephone, or by the return of a coupon. A direct marketing campaign will frequently involve a combination of these techniques....

27/3,K/5 (Item 1 from file: 387) DIALOG(R)File 387:The Denver Post (c) 2010 Denver Post. All rts. reserv. 00618157 (USE FORMAT 7 OR 9 FOR FULLTEXT) Marketing, field sales on agenda The Denver Post Denver Post, MONI ED, P E-02 Chiat/Day has been presenting commercials for Energizer batteries that begin as if they were commercials for other products, and a campaign the agency created for TV Guide offered mock segments from dull television programs like "Polka Time."

Certainly not every commercial can be created without influences. Other spots shown during Super Bowl...

27/3,K/19 (Item 1 from file: 715)
DIALOG(R)File 715:Christian Sci.Mon.
(c) 2009 Christian Science Monitor. All rts. reserv.
09401702
PRIVACY ADVOCATES' NEXT BATTLE: INTERACTIVE TV
Christian Science Monitor (CH) - Wednesday, June 27, 2001
By: Alexandra Marks Staff writer of The Christian Science Monitor Edition: ALL Section: USA Page: 1
Word Count: 758

TEXT:

... ultimate interactive marketing tool. But privacy advocates contend it will be more like Big Brother. Aurora will test new software that will allow advertisers to send a Pampers commercial into a home with children, while at the same time, the bachelor in a condo down the road gets an ad for the new Audi...

... overblown. Indeed, AT&T Broadband's experiment in Aurora, which begins this fall, is designed first and foremost to see if the basic technology that sends different commercials into different homes will actually work outside of the laboratory. As for data collection, they point out that the 1984 Cable Act prevents them from sharing customers ' "personally identifiable" information with anyone. AT&T, in fact, is buying general information about people and their neighborhoods from third-party marketing companies - the kind used in direct-mail

... individual consumers," says the report. Chester and his staff spent months collecting industry documents and going to trade shows to monitor the development and the direction of this nascent technology. They found such things as software for cable set-top boxes that will register whether you click off in the middle...

... 1984 Cable Act does not prevent TV satellite companies or phone companies from sharing information. It calls on Congress to begin setting out clear privacy guidelines before the technology spreads. By 2006, as many as 50 million US homes could have interactive TV. But the industry again says such concerns are exaggerated. The world's leading interactive technology and TV companies have formed an industry-wide group to monitor privacy issues and recommend guidelines for self-regulation. "(They are) trying to be very clear about what kind of information...

File 9:Business & Industry(R) Jul/1994-2010/Apr 24 (c) 2010 Gale/Cengage File 148:Gale Group Trade & Industry DB 1976-2010/Apr 23 (c) 2010 Gale/Cengage File 160:Gale Group PROMT(R) 1972-1989

- (c) 1999 The Gale Group
- File 275:Gale Group Computer DB(TM) 1983-2010/Mar 17
- (c) 2010 Gale/Cengage
- File 621:Gale Group New Prod.Annou.(R) 1985-2010/Mar 08 (c) 2010 Gale/Cengage
- File 636:Gale Group Newsletter DB(TM) 1987-2010/Mar 23
 - (c) 2010 Gale/Cengage
- Set Items Description
- S1 637723 (OFFER OR OFFERS OR AD OR ADS OR ADVERTISEMENT? OR COMMERC-IAL OR COMMERCIALS OR PROMOTION OR PROMOTIONS OR PROMOTIONAL (-)MESSAGE?) (5N) (DELIVER? OR SEND? OR SENT OR DISTRIBUT? OR COM-MUNICAT? OR PRESENT? OR TRANSMISS? OR TRANSMIT? OR FORWARD? OR
- DISPLAY?) \$2 2037018 CAMPAIGN OR CAMPAIGNS OR (MARKETING OR PROMOTION?) (2N) (PLAN OR PLANS OR STRATEGY OR STRATEGIES OR PROGRAM? OR EFFORT OR -EFFORTS OR ACTIVITY OR ACTIVITIES)
- (DIFFERENT OR VARIOUS OR VARY? OR VARIED OR VARIETY OR VAR-960657 IETIES OR DISTINCT OR SEPARATE OR SEVERAL OR DIVERSE) (5N) (LIF-ECYCLE? OR LIFE()CYCLE? OR TIMING? OR SCHEDULE? OR TIME(2N) (P-LAN OR PLANS) OR TYPE?? OR KIND?? OR STYLE?? OR FORM?? OR APP-ROACH ?? OR TECHNIQUE ?? OR DESIGN ?? OR METHOD ??)
- RULES OR RULES OR INSTRUCTION OR INSTRUCTIONS OR GUIDE? OR S4 3365684 DIRECTION?
- 314559 (S2 OR OFFER OR OFFERS OR AD OR ADS OR ADVERTISEMENT? OR C-OMMERCIAL OR COMMERCIALS OR PROMOTION OR PROMOTIONS OR PROMOT-IONAL()MESSAGE?)(5N)(TRIGGER? OR PROMPT? OR (SET OR SETS OR S-ETTING) () OFF OR INITIAT? OR START? OR BEGIN? OR COMMENC?)
- S6 398496 (OFFER OR OFFERS OR AD OR ADS OR ADVERTISEMENT? OR COMMERC-IAL OR COMMERCIALS OR PROMOTION OR PROMOTIONS OR PROMOTIONAL (-)MESSAGE?) (8N) (STAGE? OR TIER? OR STEP??? OR PHASE? OR LEVEL? OR SEQUENC? OR SEGMENT? OR PERIODIC?)
- S7 S2(6N)(DIRECT OR IMMEDIATE? OR INSTANT?) 72238
- S8 AU=(BERGH C? OR BERGH, C? OR BERGH (2N)(C OR CHRIS?))
- S9 56 AU=(BAUER M? OR BAUER, M? OR BAUER (2N)(M OR MICHAEL OR M-IKE)) AU=(MICHON S? OR MICHON, S? OR MICHON (2N)(S OR SIDRA))
 - 0 AU=(MILOUSHEV Z? OR MILOUSHEV, Z? OR MILOUSHEV(2N)(Z OR Z-
- S11 ACK))
- 0 AU=(FURBISH K? OR FURBISH, K? OR FURBISH (2N)(K OR KEVIN))
- AU=(EVETT C? OR EVETT, C? OR EVETT (2N)(C OR CHARLES))
- S14 0 AU=(ERMAN G? OR ERMAN, G? OR ERMAN (2N)(G OR GREG?))
- S15 AU=(MANDEL J? OR MANDEL, J? OR MANDEL (2N)(J OR JOHN)) 35
- S16 97 S8 OR S9 OR S13 OR S15
- S17 3 S16 AND (S1 OR S2)
- S18 240 S1(S)S2(S)S3
- S19 23 S18(S)S4
- S20 52 S18(S)(S5 OR S6 OR S7)
- 1146874 (CUSTOMER? OR CONSUMER? OR RECIPIENT? OR INDIVIDUAL?? OR P-ERSON?? OR SHOPPER? OR BUYER?? OR USER? OR CLIENT? OR RECEIVI-NG()(PARTY OR PARTIES))(7N)(ENGAGE? OR BEHAVIOR? OR BEHAVIOUR? OR INTERACT? OR ACT OR ACTS OR ACTING OR ACTED OR ACTION OR -ACTIONS OR HISTORY OR HISTORIES OR RESPONSE?)
- 364141 (CONDITION OR CONDITIONS OR SITUATION OR SITUATIONS OR CRI-TERTA) (6N) (WHEN OR OCCUR? OR HAPPEN? OR DEPEND? OR CONTINGENT OR MEET? OR MET OR TRUE)
- S18(S)(S21 OR S22) 32

S24 18 S18(S)S5 S25 78 S19 OR S20 OR S23 OR S24 S26 36 S25 NOT S25/2002:2010 S27 32 RD (unique items)

(Item 2 from file: 9) 27/3.K/2 DIALOG(R)File 9:Business & Industry(R) (c) 2010 Gale/Cengage. All rts. reserv. 01406297 Supplier Number: 24078534

Juno Links Non-Net E-Mail Users To Advertiser Web Sites

(Juno, which calls itself the Internet's largest e-mail service provider, added a Web "clickthrough" feature to its free e-mail service)

Newsbytes News Network, p N/A

November 04, 1997

DOCUMENT TYPE: Journal (United States) LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 640

TEXT:

...3.4 million e- mail subscribers to immediately access an advertiser's pre-loaded home page on the Web. The interactive advertisements on Juno take several forms, including banner ads that appear at the top of the screen while a member reads and writes e-mail, and "pop-up" ads that appear at the start of a member's session. Web clickthrough can be enabled for both types of ads, at each advertiser's discretion. "E-mail is the push...

...to the needs of advertisers by giving them a more powerful set of tools than they have ever had before." Cherins said Juno logs all ad impressions displayed to its members, and provides regular campaign reports detailing precisely how many people were shown an ad, how many clicked on it to display further information, how many chose to respond, and...

...down along relevant demographic lines. "All impressions displayed over Juno are quaranteed, " Cherins said, with advertisers being charged only for the number of times their ads are actually displayed to Juno members. Cherins said that advertisers on Juno include American Airlines, American Express, Bausch & Lomb, BMW, Bristol-Myers Squibb, Celebrity Cruises, Chase Manhattan Bank...

27/3.K/7 (Item 4 from file: 148) DIALOG(R)File 148:Gale Group Trade & Industry DB (c) 2010 Gale/Cengage. All rts. reserv. 12365133 SUPPLIER NUMBER: 62828252 (USE FORMAT 7 OR 9 FOR FULL TEXT) Retailers Become ISPs Via Dial-Up Access. (Industry Trend or Event) Lodge, Mathew Telecommunications, 34, 3, 39

March, 2000

ISSN: 0278-4831 LANGUAGE: English RECORD TYPE: Fulltext; Abstract WORD COUNT: 1386 LINE COUNT: 00115

the money was well spent. With on-line advertising, the feedback is immediate, and if the campaign isn't working, the advertiser can quickly